Financial Results for the 4th Quarter of Fiscal Year Ending July 31, 2023 SILVER LIFE CO., LTD. The Prime Market of the Tokyo Stock Exchange (9262)

SILVER LIFE



Fiscal Year Ending July 2023 4th Quarter Performance Highlights

Fiscal Year Ending July 2023 Q4 Performance (vs YoY)

Sales increased 9.4%, gross profit margin was 30.2%, absorbing a 3% increase in raw material costs and a 1.9% increase in labor costs (increased salaries in 2Q), and still improving by 2.7%.SG&A expenses included a 1.3% increase in labor costs and a 1.1% increase in Fare costs. Operating profit increased 19.3%, operating profit margin improved by 0.5%, and profit included a tax credit of about 35 million yen due to the first dividend payment

Unit : million	FY2023 Q4				FY2022	Q4	FY2023 Plan		
yen		Vs. FY2022 Q4 results	Sales ratio	Plan Progress rate	Results	Sales ratio	Plan	Sales ratio	
Net sales	12,266	+9.4%	-	96.6%	11,215	-	12,700	-	
Gross profit	3,706	+20.0%	30.2%	86.8%	3,088	27.5%	4,270	33.6%	
Operating profit	670	+19.3%	5.5%	95.7%	561	5.0%	700	5.5%	
Ordinary profit	857	+20.9%	7.0%	99.7%	709	6.3%	860	6.8%	
Profit	602	+49.9%	4.9%	109.6%	401	3.6%	550	4.3%	

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Franchise chains



FY22 Q1 FY22 Q2 FY22 Q3 FY22 Q4 FY23 Q1 FY23 Q2 FY23 Q3 FY23 Q4

Number of Stores



Takushoku Life Haishokuno Fureai Magokoro Bento

Vs. FY2022 Q4 cumulative Actual



Sales:

slowdown in growth, and until a few months ago we suspected that the special demand for COVID-19 but the main cause is presumed to think the environment itself has changed with the acceptance of COVID-19 (= increased hospitalization of the elderly) and the emergence of new competitors (= generalization of frozen bento meals) *Details on pages 7~8 However, comparable store year-on-year* sales continued to grow at 107.6%, Price increase from March due to rising raw material purchase prices

Number of stores :

970 stores (up 6 stores from the end of Q3) New plan with underpriced settings will stop the downward trend from 3Q

*Comparison of stores existing in both the previous fiscal year and the current fiscal year, excluding withdrawn stores

Sales per Category

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Unit : million yen



Vs. FY2022 Q4 cumulative Actual



YoY change remains flat The trend of declining chilled and increasing freezing continues Strengthening the operation of facilities for people with disabilities

Frozen : division sales ratio is 47.8% Chilled : division sales ratio is 52.2%



Direct Sales : focus on increasing sales as the market expands division sales ratio is 69.6% OEM : increased sales through new acquisitions division sales ratio is 28.2% Warehousing : Sales increase, due to strong demand Repeated price increases division sales ratio is 2.2%



YOY+9.4. FC Food Sales continued to grow moderately despite a slowdown in growth trend Strong sales of Direct Sales / Others drove overall Unit : million yen



Slowdown in FC sales (Impact of COVID-19)



For the first time, FC sales unexpectedly declined for several months after Q2 Stores were saying, "We are still attracting customers, but we have never had many hospitalized and separated from their customers. It has been four years since the appearance of the COVID-19, and the majority has "given up and accepted" the infection. This has led to an unprecedented increase in COVID-19 -related hospitalizations among the elderly, who are the main customers of the hospital



Slowdown in FC sales (impact of frozen bento meals)



Unit : million yen

COVID-19 has led to a rapid expansion of the frozen bento meals market for home use since around 2021. As companies entered the market and frozen bento meals became commonplace, FC sales were affected only for some high-priced products.

	21年	21年	21年	21年	21年	22年	23年																	
[Sales]	8月	9月	10月	11月	12月	1月	2月	3月	4月	5月	6月	7月	8月	9月	10月	11月	12月	1月	2月	3月	4月	5月	6月	7月
Regular bento	45 7	449	464	458	473	446	440	497	477	492	486	499	516	498	507	495	505	473	453	526	506	532	513	530
Special bento	90	86	94	83	94	81	89	92	98	89	84	101	98	91	88	85	95	77	72	84	86	79	77	82

• Sales of regular bento delivered from stores (prices range from 450 to 550 yen per meal including shipping and handling) \rightarrow Growing steadily

• Sales of special bento(Carbohydrate-calorie adjusted meal, protein adjusted meal, mousse meal) delivered from stores (prices range from 650 to 750 yen per meal including shipping and handling) \rightarrow Decreasing

• Frozen bento meals delivered by home delivery service: Spreading rapidly from around 2021, companies are aggressively developing this service. Low-priced brands cost 550-650 yen per bento, including tax and shipping costs, and many of them are calorie- and salt-controlled . Based on sales data, we estimate that "frozen bento meals are taking over sales of special bento

Hospitalization of the elderly due to COVID-19, frozen bento meals W SILVER LIFE

Increase in Hospitalization

There is nothing we can do.

Higher hospitalization rates among the elderly population will change assumptions that we were sure were ironclad I assume that we have changed to an era in which the winter downturn will be longer and deeper than in previous years.

However, in the long term, the increase in the elderly population is likely to win out over the decrease in the number of COVID-19.

 \rightarrow In 2022, the increase in the number of summer meals is more likely to prevail over the 7th pandemic of COVID-19.

 \rightarrow The situation will change depending on the maintenance of the vaccination rate of the elderly population, the appearance of special drugs, etc.

 \rightarrow Growth is expected to continue, although plans will need to be somewhat restrained.

Frozen bento meals

Be proactive without fearing your own competition

Cannibal damage is also limited to special meals, so it is expected to be within an acceptable range.

However, compared to meal delivery services, frozen lunch boxes have more competitors. \rightarrow We have no choice but to change to a model where we advertise in the red ocean and get sales.



Gross profit margin improved by 2.7%. Despite a 3% increase in raw material costs and a 1.9% increase in labor costs, the Company has been able to absorb the increase by promoting in-house production of meals. As of 4Q, the ratio of in-house production was approximately 40% (100% of the total amount of production at partner factories during the same period last year)



Change Analysis of Ordinary Profit

Although SG&A expenses increased due to the operation of the Kazo Center and preparations for new OEM orders, various costs were absorbed by improving gross profit



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Selection of Standard Market



The growth of FC is slowing down, and if the company is unable to maintain fulfillment of the Prime Market criteria, there is a risk that it will not be able to meet the criteria for maintaining a listing, so the company has chosen to shift to the Standard Market and concentrate on recovering its business performance

Excerpts below) Disclosed on July 28, 2023、「プライム市場上場維持に向けた適合計画の進捗状況及びスタンダード市場上場選択申請の決定に関するお知らせ」

1. プライム市場の上場維持基準への適合状況について

当社のプライム市場の上場維持基準への適合状況については下記のとおりとなっており、流通株式 時価総額は2023年1月31日時点において、その基準を満たしておりません。

		株主数	流通株式数	流通株式時価 総額	流通株式比率
	2021年6月30日時点 ※1(移行基準日時点)	3,942 人	46,068 単位	112 億円	43.0%
当社の状況	2022年7月31日時点 ※1	5,599 人	43,638 単位	64 億円	40.4%
	2023年1月31日時点 ※2	3,898人	45,320 単位	75 億円	41.9%
プライム	市場上場維持基準	800 人	20,000 単位	100 億円	35.0%
3	計画期間		2025年7	月 31 日	

Failure to meet standards consistently

東京証券取引所が基準日時点で把握している当社の株券等の分布状況等をもとに、当社において算出したものです。

Scheduled to move to the Standard Market as of October 20, 2023.

Reference : Management index







Sustainability and SDGs Efforts

Sustainability Efforts (Environment)



GHG emissions

53,416 tCO2	57,020 tCO2
Bento per unit 2.39 CO2	Bento per unit 1.60 CO2
FY2022	FY2023

GHG emissions were calculated to set future reduction targets. Overall volume increased due to increased sales, but CO2 per bento improved

Food Residue *% (disposal rate) = amount disposed of ÷ amount produced

252.5 t	264.1 t
8.0%	6.4%
FY2022	FY2023

In-house production increased the amount of residuals, but reduction efforts have led to an improvement as a percentage of production volume Copyright

Solar power generation



Solar power installed at Gunma and Tochigi Factory and Kazo Center

Other activities to reduce environmental impact

• Rental of EV vehicles (COMS) used to deliver boxed lunches to the elderly to franchise operators. (Rental FY2022: 7 units, FY2023: 23 units)

Plastic reduction measures

Changed from pillow packaging to top-seal packaging for frozen bento meals(2g per piece, 26% reduction)



Goal: Increase the ratio of women in management to at least 30% by 2028



<Efforts>

- $\boldsymbol{\cdot}$ Introducing Role Models for Women Managers
- Implementing and presenting work hour management in which

managers set an example for themselves

- Provide opportunities for a variety of career course choices
- $\cdot\,$ Support for social events, shortened work hours, telecommuting, for

returning to work after maternity or parental leave

Goal: Eliminate long overtime hours for employees

Average monthly employee overtime hours worked

18 h 45 m	16h24 m	18h09 m
FY2021	FY2022	FY2023

- $\boldsymbol{\cdot}$ Tracking individual overtime work each month to optimize workload
- Each department is staffed with an extra person, taking into account the risk of unforeseen workforce reductions
- Improvement of operations through the introduction of a system to reduce fluctuating employee work hours



Improvement of employee working environment, diversity, etc

 Promotion of paid leave 	(FY2022:77%	FY2023 : 68%)
 Promotion of maternity and parental leave 	(FY2022 : 5/5	FY2023:2/2)
 Promotion of employment of persons with disabilities 	(FY2022:7	FY2023:5)
 Promotion of employment of Foreigners 	(FY2022:70	FY2023:111)
 Scholarship Repayment Support Program 	(FY2022:10	FY2023 : 12)
XA system whereby the company repays the full amount of the scholar	ship held	

by the individual in seven-year installments on behalf of the individual

- Promoting support for shorter working hours and working at home for employees who are on childcare leave or who have returned to work within a certain period of time after returning to work
- Promote use of annual paid leave for part-time employees, encouraging them to take at least 10 days
- Introduced e-learning, a free access to all types of training available to all employees
- Introduction of qualification allowance (starting from March 2021)
- Support system for payment of expenses for qualification acquisition and in-service training
- Introduction of a service to watch over the elderly (started in December 2017, patented in May 2020)



FY2024 Financial Plan Mid-term Management Plan



Sales are expected to grow 6.7%, mainly from Franchise chains and Direct Sales / Others. Operating profit margin is expected to improve by 0.3% due to the improvement of production and Distribution systems, personnel allocation, cost control

	FY2023 Results	FY2024 Plan	Gap
Net Sales	12,266	13,100	+833
Operating Profit	670	760	+89
	Sales ratio 5.5%	5.8%	+0.3%
Ordinary Profit	857	950	+92
	Sales ratio 7.0%	7.3%	+0.3%
Profit	602	620	+17
	Sales ratio 4.9%	4.7%	-0.2%

*Profit for the FY2023 includes a tax credit of 35 million due to the first dividend

FY2024 Financial Plan (Sales and operating profit by sales category)

Sales are expected to grow only moderately in Franchise chains, Facilities for the elderly. Direct Sales / Others grew strongly with increased demand for frozen bento meals, with overall growth of 6.7%. Operating profit improved significantly due to the in-house production that had been undertaken since the Q1 of



Medium-Term Plan Five-Year Outlook



Sales are expected to grow significantly in Direct Sales / Others, as Franchise chains and Facilities for the elderly are expected to grow moderately based on the current footprint, and the market for frozen bento meals is expected to expand. Operating profit is expected to improve due to in-house production



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The Market to which we belong



Our main target, the late elderly, will increase exponentially beyond 2025



Source: Government materials

External Environment (a business that does not rely on care insurance)





Source: local Government materials



Our Company Advantages



Overwhelming number of stores

Since opening its first store in "Setagaya" in November 2007, it has 990 stores as of the end of July 2022. This unparalleled number of stores in the industry enables you to enjoy economies of scale in terms of productivity, purchasing, and cost reduction



Low-cost opening

Since the FC stores that we are developing are not visit-type stores, there are advantages such as a wide range of location options and rent reduction. In addition, we have prepared a plan that does not require a large kitchen facility and can be operated by one person, and a plan with a low initial cost

profit and	profit and loss statement of FC stores					
(If the owr	(If the owner enters the store)					
Sales	100 * Available at the lowest price on the market					
Costs	40	* Stable purchase of high quality without cooking				
Gross profit	60					
		* Easy operation without cooking				
expenses	20	* Low initial investment and location-free rent				
profit	40	* Low fixed cost ratio generates profits				

Our Advantage : Production System



High-mix random production

With an overwhelming number of stores, even the high-mix random production required for chilled food delivery services enjoys economies of scale in terms of purchasing and productivity

Manufacturing line required in a general food factory (dedicated line for a single product group) Meat bun factory (1 million meat buns a day flow from a machine dedicated to manju to the conveyor. Although there are differences in meat buns and bean buns, they are the same product group) Manufacturing line required for food distribution service (line that can handle random production of other varieties)

Since meals are distributed daily, the same product group cannot be provided every day. 12 items made today, 12 items made , all should be different



Diversity of products

In addition to more than 1,000 chilled meals, we manufacture a wide range of frozen bento boxes such as a variety of frozen meals, protein-adjusted meals, and mousse meals.

In addition, for frozen bento, both pillow type and top seal type can be manufactured.



Chilled and frozen meals



Frozen bento pillow type



Frozen bento Top Seal type

Our Advantage : variety of menus

Food Pack

Menu : More than 1,000 items Sold to : FC and Facilities for the Elderly

varieties : chilled · frozen

feature : Nutritional balance for the elderly

Food pack for FC stores, which are our main company. Since it is a daily meal, it is served refrigerated so that it does not lose its taste. In addition, we also provide frozen due to the expiration date loss and convenience required by the facility.

Frozen bento meals

menu: More than 70 items

Sold to : EC & FC

varieties : Health balance and large cuts

Carbohydrate calorie and protein adjustment Moose diet and salt-restricted diet

feature : Suitable for all ages, short-time cooking, health management







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Chilled Pack

We make frozen bento meals to meet diverse dietary needs, including convenience, time efficiency, and health management.





Products for FC



https://www.magokoro-bento.com/

Products for Elderly Facilities



https://kodawari-chef.com/lp

EC site



https://magokoro-care-shoku.com/

EC site



https://l-meal.com/

OEM Business Site





https://www.silver-life.co.jp/oem

Business introduction



Business Introduction

https://www.silver-life.co.jp/product



Product Development

• Our Product Development Office is situated in our factory, facilitating close collaboration with the production team for high-quality and authentic product reproduction

• Our product development team consists mainly of qualified registered dietitians who utilize their advanced knowledge to achieve optimal nutritional balance and deliciousness

[qualification holders] 28 registered dietitians 3 nutritionists 6 health managers



(Product Development)

Quality and Sanitation Management

 Gunma Factory acquires FSSC 22000 certification, building an advanced safety management system that meets international standards

- Sanitation management team conducts bacterial testing, hygiene guidance and supervision in the factory.
- In order to improve the taste of the bento boxes provided to customers, tastings are held every day



(foreign matter inspection)

(Bacterial testing)

Our Advantage : Consistent System







Company Overview

Our Management Philosophy and Mission





[Management Philosophy]

We will create a society where everyone can grow old with peace of mind from the perspective of food.

[Our Mission]

We prepare bento's at reasonable prices and deliver to your home every day so that elderly people living alone or needing care who have difficulty cooking or going out to shop can eat without any trouble.

Company Overview



Company Name	SILVER LIFE Co., Ltd.
Representative	President, CEO : Takahisa Shimizu
Established	October 2007
Capital Stock	730 million yen (as of July 31, 2023)
Address	Highness Lofty Level 2, 4-32-4, Nishishinjuku, Shinjuku-ku, Tokyo, 160-0023, Japan
Businesses	 Franchise management of food delivery service for the elderly (Service names: "Magokoro Bento", "Haishokuno Fureai", "Takushoku Life") Food ingredient sales to senior-care facilities (Service names: "Magokoro Shokuzai Service", "Kodawari Chef") Own brand and OEM sales of frozen bento meals (Service name: "Magokoro Care Shoku")
Website	https://www.silver-life.co.jp/
Employees	417 (Full-time: 232 / Part-time: 185) As of the end of July 2023
Factory	 Gunma Factory:1678-1, Nakano, Ora-machi, Ora-gun, Gunma, 370-0603, Japan Tochigi Factory:576-6, Hakaricho, Ashikaga-shi, Tochigi, 326-0327, Japan
Distribution Center	 Kazo Center:376, Sakae, Kazo-shi, Saitama, 349-0213, Japan

Our History









*As of the end of July 2023

Handling of this Document



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